

Fill Out Form & Include
in Shipment



Prepare Shipment



Attach Return Label &
Ship Via UPS, FedEx or
USPS

Return

[List items you are returning, including reason for return *]

Qty	Item #	Color	Size	Description	Return Code*

Return Code Reason*

[Fill in number above]

60: Color/Item not as described
65: No longer needed

70: Changed mind
90: Sizing Issue

100: Other(please list): _____

Method of Refund

Method of Refund will be the original credit card number or credit will be processed to DC.

[Please allow 15 days for us to process your return]

Customer Information

Name _____
 Address _____
 Address _____
 City _____
 State _____ Zip _____
 Phone _____
 Email _____
 Order # _____

Return Policy

- 1] Refunds will be issued for the value of the merchandise if returned in the original condition. Shipping fees are not refundable.
- 2] Returns must be made within 30 days of original merchandise ship date.
- 3] 100% credit will be provided if your merchandise is damaged or incorrect due to our error.
- 4] No returns will be accepted on items that have been personalized with custom embroidery, i.e., embroidered with store name, for example "Paul's Auto Supply" or Personalized name, for example "Joe".
- 5] For our entire return policy or directions for international returns, please visit the FAQ section of the website you purchased your items from.

[Order # is located on packing slip]

Please place a new order online or over the phone with Customer Service. **Returns are handled as a separate transaction and are not applied toward new orders.** Customers are responsible for all merchandise, shipping and applicable taxes on new orders.

 **Return Label**

NAPA Fulfillment Center

c/o Foxtrot Marketing Group - RETURNS

575 Old Hwy 8 SW, Suite 100

New Brighton, MN 55112

Questions

888-245-9858

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